## Bio Sketch

## Alicia Rucker

Alicia Rucker is a Management Support Analyst for ACS in Cleveland Ohio.

She is the mother of a beautiful 11 year old daughter and wife of a wonderful husband who is a Navy veteran and has worked for DFAS-Cleveland for the past 24 years.

Ms. Rucker is a veteran of the United States Air Force Reserves whose most memorable reserve tour was a 17 day around the world mission during which she stopped in India to deliver supplies to Mother Theresa.

She was a DFAS employee for 14 years, holding several positions, the last as an analyst in the Field Support Operations of the Active Duty Navy Department. In this capacity, she assisted Field Activities both afloat and ashore in solving Navy account problems, system problems, as well as providing training on new system procedures to Disbursing Officers.